

# **NEWSLETTER**

**Nº3 April 2025** 

# ACCESSIBILITY OF FINANCIAL SERVICES FOR PERSONS WITH DISABILITIES

## Dear Partners and Collaborators,

We are excited to present you the latest updates on the CODE project – a collaborative initiative to promote the inclusion of persons with disabilities in the banking and finance sectors.

#### **CODE Training Course**

To address the existing challenges and training gaps in financial education for persons with disabilities, the consortium has developed five comprehensive training modules, each consisting of various training units:

- 1. Awareness
- 2. Planning
- 3. Understanding Financial Services and Products
- 4. Consumer Protection and Fraud Prevention
- 5. Financial Independence and Accessibility

All training content was developed following the Universal Design for Learning (UDL) approach. Each module is introduced with a PowerPoint presentation, which will be used to create videos in all participating partners' languages. Additionally, two of these videos will be created in sign language for hearing-impaired individuals.

The Training Units consist of a simple Word document, accessible to vision-impaired trainees using text readers, and a visually appealing PowerPoint presentation with minimal text, which can be used alongside the Word file for better understanding. All the training material will be translated into the nartner's languages.



#### CODE inclusive Platform

Atlantis and People First have started to develop an inclusive e-learning platform following the accessibility standards of WCAG 2.1 target level AA compliant with EN 301 549. The e-learning platform will be connected to the CODE Website created by Atlantis and will include the most relevant assistive technologies. The e-learning platform will host all the training material created for the CODE training course.



### **CODE finance management app**

Atlantis has started to design and develop the CODE finance management app which will help persons gain more independence and control over their finance. Also, the app will follow the aforementioned accessibility standards. Relevant assistive technology will be included.

#### **Next steps**

Over the next few months, the Consortium will finalize all training materials and translate them into French, Italian, Hungarian, and Spanish. Additionally, the Consortium will develop a syllabus that provides an overview of the course, including its training modules and units, learning objectives, required materials, target audience, and prerequisites. Furthermore, the e-learning platform and the finance management app will be completed, allowing the testing phase to commence after the summer holidays.

The testing phase is crucial as it aims to validate the training course and platform by involving the direct target group—persons with disabilities. Feedback from this group will enable fine-tuning of the training course and platform according to their input. The piloting will be conducted by professionals from VET centers and disability support organizations, introducing innovation to the sector through the inclusive methodologies and training materials developed. Simultaneously, the piloting of the platform will enhance the digital resilience of the VET sector, providing a tool for the inclusion of underrepresented groups, such as individuals with disabilities.















